

Industry Notice 08/17/2010: DTrade System Outage

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) DTrade will undergo essential system maintenance on Friday, August 20, 2010 from 5:00 p.m. EST until Monday, August 23, 2010 8:00 a.m. EST.

- During this time the DTrade system will be unavailable to accept submissions.
- All other applications (EFS, ELLIE and MARY) will remain online.
- The pmddtc.state.gov website is not affected and will remain online.

FURTHER INFORMATION

For Technical Issues:

DTrade Help Desk

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-2838

E-mail: dtradehelpdesk@state.gov

For Defense Trade inquiries related to process and status:

Response Team

Hours: 9am-5pm Eastern U.S. time

Phone: (202) 663-1282

E-mail: DDTCResponseTeam@state.gov